

## Top Priorities and Initiatives

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### **Fiscal Management**

Goal: Efficiently manage agency budget within allocation

- Increase standardization of provider rates
- Implement iBudget Florida
- Improve service utilization review management
- Area lease reductions
- Outsourcing initiatives
- Streamline State Office
- Reduce administrative costs

### **Reduce Waiting List**

Goal: Increase access to community-based services, treatment, and residential options for persons on the waiting list

- Match community resources to identified client needs
- Develop and implement statewide plan to establish sustainable community-based services
- Enhance and maintain statewide community resource directory
- Formalize operational structure and function of community Family Care Councils

### **Quality Service**

Goal: Improve management and oversight of Agency and provider services

- Redesign Quality Assurance processes to improve compliance with federal and state requirements
- Identify efficiencies in Medical Case Management
- Identify efficiencies in the Behavior Analysis function
- Redesign the residential planning process
- Identify measurable outcomes for the agency (providers, regions, State Office, and developmental disability centers)

### **Employment**

Goal: Increase employment opportunities for individuals with developmental disabilities

- Develop educational campaign for APD consumers on how to gain and maintain employment benefits
- Identify all potential new employers
- Develop strategies to increase competitive employment
- Increase access to employment vocational training and educational opportunities
- APD internship program (role model for other state agencies)